



EXPERIENCE DRIVES SUCCESS

The MP CareSolutions Difference

EXPERIENCE With over 50 years of success driving positive outcomes for complex, underserved groups, we are your population health management experts.

TOOLS We employ state-of-the-art tracking and predictive modeling systems, as well as a talented team of experienced and passionate professionals.

SUCCESS With a proven track record of delivering on customer requirements, we are uniquely qualified to help your organization improve quality of care and financial performance.



A Comprehensive Approach to Utilization Management

The explosion of medical technology, pharmaceutical biologics, and treatment options, along with increased consumer-directed information, has created new, difficult-to-manage treatment requests that can significantly increase costs and compromise care. Our experienced clinical review staff can help you expertly handle new utilization management challenges.

OUR RESULTS

- » NCQA accredited since 2015
- » 100% compliance with regulatory requirements
- » Named Top UM Provider by *Healthcare Business Review*
- » 100% score on NCQA Inter-Rater Reliability and Inter-Qual Chart Audits
- » Customer and provider satisfaction ratings of **98% or higher**
- » Consistently meet or exceed all customer service level agreements



Healthcare Analytics: Start with Data. Add Analytics. Get Results.

We know data and just as important, we know health care. If you struggle to obtain timely, accurate data in a user-friendly format; if you wrestle with data integration; if you want to get more value out of existing reams of data; we have the right solutions for you. Our ultimate goal is to put your data to work for you to drive financial and quality of care improvements.

MAKE YOUR DATA WORK FOR YOU

- » State-of-the-art predictive analytics and quality reporting
- » Highly successful analytics programs that drive value-based contract results and quality performance
- » Population health-based reporting and member stratification that generate medical cost and quality improvements
- » Data analytics that lead to the design of high impact interventions
- » Extensive experience with data integration and a wide array of data management, visual and customized data platforms



Care Management that Works

At MP CareSolutions, we have perfected care management by delivering innovative services that improve care and reduce costs. Effective care management involves identifying the right population, addressing the whole patient, and breaking down barriers to care, paving the way to exceptional outcomes. We have fine-tuned our care management programs to do just that!

PEOPLE-ORIENTED AND RESULTS DRIVEN

- » NCQA accredited since 2013
- » 100% regulatory compliance
- » Reductions in ER visits, NICU admits, inpatient stays and readmissions
- » Integrated gaps in care closure programs that improve care and quality performance
- » 100% member satisfaction



Leverage the Full Power of Value-Based Agreements

Well-designed, value-based agreements align incentives with desired outcomes and are powerful tools for positive change. With the right agreement in place, our team takes it a step further, and uses extensive analytics and predictive modeling to proactively manage quality of care and medical costs for you and your partners.

OFFERING

- » 25 years designing and managing value-based agreements, both as an MCO and IPA
- » Outstanding value-based program management fueled by advanced analytics
- » A proven track record of realizing financial improvement in value-based agreements of all types—partial and full risk; capitated and fee-for-service
- » Expertise constructing contract terms that drive quality improvements and enhance medical cost management
- » Medical cost analytics that generate practice level performance, cost savings, and quality improvement opportunities

Give us your toughest, highest cost, hardest to reach populations.

We'll give you decades of population health expertise delivering better outcomes, lower cost, and higher quality.



MP CareSolutions is a Healthcare Services Subsidiary of Monroe Plan for Medical Care. With over five decades of managed care experience, health care organizations of all sizes can rely on us to drive better outcomes, lower cost, and higher quality for their toughest, highest cost, hardest to reach populations. In addition to MP CareSolutions, Monroe Plan operates an established IPA and a highly regarded care management agency. To learn more, visit www.monroeplan.com or www.mpcaresolutions.com.

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